



■ **News from
Southwest Water
Authority**

■ **July 2002**

Water works



Volume 5 ■ Issue 3

Manager's Message ■ by Ray Christensen, Manager/CEO

Temporary service available at Southwest Water Authority

Southwest Water Authority (SWA) will supply temporary water service, provided there is water available in excess of regular needs and the material and equipment necessary to supply said services is available.



*Ray Christensen
Manager/CEO*

Each applicant for such service is required to pay the hookup fee (includes hydraulic study) and labor, mileage and materials (less salvage value on removal of materials) for installing and removing such service at rates established by SWA. This payment must be made in advance. Water usage will be billed on a monthly basis. The monthly fee consists of a standard hookup minimum which includes 2000 gallons of water, plus any additional gallons billed at current water rates.

Although this option has always been available, we have had very few requests in the past. However, with the drought conditions in southwest North Dakota, stock

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Exemplary service, dedication recognized

Several key employees recognized for service

At a recent meeting of the Southwest Water Authority (SWA) Board, Chairperson Loren Myran presented certificates to several employees recognizing their years of service and dedication to SWA and the Southwest Pipeline Project (SWPP).

Those recognized for five or more years of service included Carol Schmaltz, Administrative Assistant; Jim Dworshak, Water Treatment Plant (WTP) Manager; Roger Dick, Water Treatment Plant Operator (WTPO); Guy Mischel, WTPO; Steve Ries, WTPO; and John Nadvornick, WTP and Distribution Maintenance Worker.

Schmaltz joined SWA in February of 1997. She oversees general office operations.



Carol Schmaltz

Dworshak began treating SWPP water in 1991. Today he is responsible for managing the WTP operations and employees.

Dick, Mischel, and Ries also began treating SWPP

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Left to right: Jim Dworshak, Guy Mischel, Roger Dick, Steve Ries.

Water project receives \$1.5 million grant

The United States Department of Agriculture Division of Rural Development awarded the Southwest Pipeline Project (SWPP) a \$1.5 million grant for continued construction of the Scranton Bowman Regional Service Area.

The grant was accompanied by a loan for \$1.8 million, which will need to be used prior to the grant monies, according to Jim Lenington, SWPP Project Manager with the ND State Water Commission.

“Scranton is scheduled to receive SWPP water in late July,” said Ray Christensen, SWA Manager/CEO. “This funding allows us to continue construction in a timely and efficient manner.” Upon completion of the Scranton Bowman Regional Service Area, construction activities will begin west of Belfield.

ATTENTION SWA CUSTOMERS! We would like your 911 address for our records. Please call 1-888-425-0241 or e-mail swa@swwater.com. Thank you for your assistance!

News from the SWA office



Staff attends training, receives certification

Members of SWA staff recently attended a number of training sessions: Defensive Driving Training: Ken Kudrna, Mary Massad, Ray Christensen, Lee Messer and Dale Binstock
Access 2000: Carol Schmaltz

Dale Binstock tested and received his Grade 3 Water Distribution Operators Certification.

Russ Kostelecky tested and received his commercial driver’s license.

Summer employees added to staff

SWA has added a number of temporary employees to the staff to assist with the summer workload of Operations and Maintenance of the Southwest Pipeline Project. Welcome to Jeremy Jepson, Clint Scott, Wayne Kudrna and Len Hilt!



OFFICIAL PUBLICATION OF
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Providing clean, quality water for southwest North Dakota

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Southwest Water Authority does not discriminate on the basis of race, color, national origin, sex, age, religion, marital status, or disability in employment or the provision of services.

K of C makes donation to Water Festival

The Dickinson Area Knights of Columbus recently presented the Southwest Water Authority's (SWA) "Make A Splash" Water Festival a grant in the amount of \$100. "SWA would like to express our appreciation for the KC's support of this program," said Mary Massad, SWA Chief Financial Officer/Office Administrator.



The water festival educates area fifth grade students on the importance of water in their everyday lives. It is sponsored in part by SWA, ND State Water Commission, Dakota West Resource Council, and Project WET Water Education for Teachers. The 2002 Water Festival will be held at the Dickinson Recreation Center September 26-27.

Panlette Meduna of the Knights of Columbus, right, presents donation for the Water Festival to Mary Massad, SWA Chief Financial Officer/Office Administrator, left.

Quality – main reason to sign up

Southwest Pipeline Project (SWPP) water is a high quality product, according to residents in southwest North Dakota. In a recent customer survey, over 75 percent of responders ranked the water as "very good" to "excellent."

LoAnn Wegh, survey coordinator explains, "Southwest Water Authority (SWA) generally conducts a customer satisfaction survey in areas that have been receiving water for at least two years. This survey encompassed the rural areas surrounding Hebron, Glen Ullin, Bucyrus, the East Rainy Butte Pocket and Three Pockets." The survey asked customers to rank their level of satisfaction based on water quality, customer service, and reasons to sole source their water supply.

When asked what would encourage them to switch from another source of water supply to SWPP water, nearly 20 percent said "affordability," with "loss of current water source" and "volume discounts" following closely behind. Customer service received high marks, with three-fourths of respondents indicating their satisfaction level based on courtesy was "very good" to "excellent."

"We are pleased with the survey results," said Ray Christensen, SWA Manager/CEO. "Our top priority is to deliver an adequate quantity of quality water to southwest North Dakota, and to do so with hospitality."

Customers speak out in recent water survey

Employees recognized

(continued from front)

water in 1991. Collectively, they are responsible for maintaining a healthy water supply through rigorous testing and evaluation. Nadvornick has been responsible for maintenance at the WTP since 1991. His duties have expanded to include the operations and maintenance center.

"SWA sincerely thanks these individuals for their years of service," said Ray Christensen SWA Manager/CEO. "Their knowledge and dedication is a definite asset to SWA and our patrons."



Don Binstock
Dunn County
1992-2002



Joe Porten
Bowman County
1998-2002



Gene Davison
Adams County
1991-2002



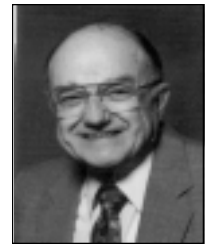
Alfred Underdahl
Morton County
1991-2002



Sunya Swenson
Billings County
2000-2002



Bonnie Eckelberg
Dunn County
1996-2002



Walter Mattson
Golden Valley
County
1994-2002



Joe Braun
Grant County
1991-2002



R.B. "Chip" Unruh
Mercer County
1996-2002



Warren Bock
Slope County
1998-2002



Glenn W. Mitzel
City of Dickinson
2000-2002



Curt Braun
City of Dickinson
2000-2002



Joe Schneider
Stark County
1992-2002



Donald Urlacher
Hettinger County
2000-2002



Randy Becker
Oliver County
1998-2002

Tribute to the Past

The Southwest Pipeline Project has reached many milestones since ground breaking in 1986. Because of the tireless dedication of many individuals who donated hours and hours of their time, the project is over two-thirds complete. The 15 people you see here have worked diligently for years as board members of the Southwest Water Authority. Their time, dedication and commitment has brought quality water in abundance to thousands of southwest North Dakota residents.

Thank You!

New officers, smaller team to lead Southwest Water Authority

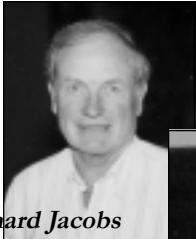
Southwest Water Authority's (SWA) new slate of directors elected Loren Myran, Stark County, for a third consecutive term as Chairperson, Monday, July 1. The Board also re-elected Don Flynn, Bowman County, as Vice-Chairperson and Leonard Jacobs, Adams County, as Secretary/Treasurer.

What was previously a 27 member board was reduced to 14 members by the State Legislature last session. The new board will now meet monthly, a change expected to bring increased efficiency to the board.

Currently, each county served by SWA has one representative, while the city of Dickinson has two. Returning board members include: Leonard Jacobs, Adams County; James Odermann, Billings County; Don Flynn, Bowman County; Darrel Oech, Golden Valley County; Brian Roth, Grant County; Ray Bieber, Hettinger County; John Klein, Mercer County; Steve Tomac, Morton County; Duane Bueligen, Oliver County; Joe Steier, Slope County; Loren Myran, Stark County; and Larry Ziegler, Dickinson. New members include Emanuel Stroh, Dunn County and Larry Bares, Dickinson.

"We are excited to see many familiar faces, and extend a warm welcome to the new members," said Ray Christensen, SWA Manager/CEO. "We sincerely thank previous board members for their dedication and service to the Authority and the residents of southwest North Dakota."

Board meetings are held the first Monday of every month, unless otherwise noted, and are open to the public. Watch your local newspaper for details.



Leonard Jacobs
Adams County



James Odermann
Billings County



Don Flynn
Bowman County



Emanuel Stroh
Dunn County



Joe Steier
Slope County



Darrel Oech
Golden Valley



Larry Bares
City of Dickinson



Brian Roth
Grant County



Ray Bieber
Hettinger County



John Klein
Mercer County



Steve Tomac
Morton County



Loren Myran
Stark County



Duane Bueligen
Oliver County



Larry Ziegler
City of Dickinson

Vickie's Water Notes ■ by Vickie Franchuk, Customer Service

In an effort to keep customer information as current as possible, **we'd like to remind everyone to let us know if your telephone number changes.** It is important that we can contact you in the event of a water leak in your area, questions about your meter reading or payment, transfer, etc. The new information can be sent to us with your payment, call 1-888-425-0241, or e-mail swa@swwater.com. Thank you for your cooperation!

Construction Update ■ by Dan Farrell, Water Resource Engineer

Construction efforts on the Southwest Pipeline Project (SWPP) continue through the summer in southwest North Dakota.

The contractor for the Twin Buttes main transmission line, Nygard Construction Inc., has completed installation of the pipeline and is heavily involved in the chlorinating, testing, and connection completions of the main transmission line toward the Twin Buttes Reservoir north of Bowman. The city of Scranton can anticipate water service from this construction effort in late July.

Abbott, Arne & Schwindt Inc. and their subcontractor continue installation of the rural water system under Contract 7-7A Twin Buttes Service Area. This contract includes the installation of approximately 123.2 miles of water pipe ranging in size from six-inch diameter down to one and a half-inch diameter. Completion date is September 1, 2002.

In addition, erection of the second New England Tank and Twin Buttes Reservoir has proceeded with this summer's weather. Construction of the Twin Buttes Reservoir has been completed and the tank was painted the first week of July. After the paint has cured, the tank will be hydrostatically tested and chlorinated before being placed into service. This tank will add approximately 250,000 gallons to the storage capacity of the SWPP.

The second New England Tank is scheduled for completion August 15, 2002, and appears to be on schedule. Construction was completed the last week in June, and the tank will be cleaned, hydrostatically tested and chlorinated before placed into service. This tank will add approximately 1,240,000 gallons to the project's storage capacity and provide operational redundancy for the south zone of the project.

Contract 7-7B/7-3C, Twin Buttes Service Area Phase II and West Rainy Butte Booster Area, was awarded to Abbott, Arnie & Schwindt Inc. of Moorhead, Minnesota on May 31, 2002, by the ND State Water Commission. The rural water distribution area under this contract includes areas west and north of Bowman. The contract has a final completion date of August 1, 2003.

Design and planning efforts continue on the project's Beach-Medora Phase. Several community meetings have been held in the area with good public representation. A consultant has been retained to complete botanical, wildlife and raptor studies in lands managed by the U.S. Forest Service. Construction is anticipated to begin in 2003, depending on the available funding from state and federal sources.

CHEERS
to Southwest Water Authority!



*Treat yourself and your livestock to
maintenance free, quality water
for a lifetime!*

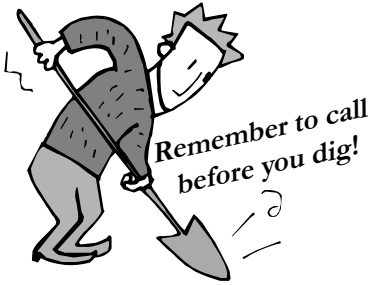
Call today! 1-888-425-0241

Southwest Water Authority releases annual reports

The 2001 Annual Operating and Drinking Water Quality Reports for Southwest Water Authority (SWA) and Southwest Pipeline Project (SWPP) are now available.

Please contact the SWA office at 1-888-425-0241 or e-mail swa@swwater.com for copies of either report. The Drinking Water Quality Report can also be viewed at our Website, www.swa.swc.state.nd.us.

One Call can save you a lot of hassle



People digging often find more than what they bargained for. Hidden beneath the soil and out of view are many miles of electrical cables and piping. Careless digging can rupture these facilities and often cause severe injury and even death to the worker. Plus, a simple miscue when digging can mean a loss of utility service to hundreds of customers. And repair can be expensive. With summer weather, digging projects will be in full swing. If you're digging, make sure you make a telephone call to have all your underground lines and pipes located free of charge - it could save your life.

North Dakota 1-800-795-0555

Temporary service

(continued from front)

producers are now requesting this service. For example, those producers who want to use Conservation Reserve Program (CRP) acreage without available water for livestock. Temporary service for this type of user may be available, if we happen to have water lines with appurtenances nearby. Please note that this type of service is not considered a substitute for pasture taps. (If a stock pond is short of water or a well goes dry and water service is sought, the producer would need to request a pasture tap service and would become a subsequent user.)

Application for temporary service is determined and authorized on a case-by-case basis. Such services in most cases must be removed prior to freeze-up. Please contact the SWA office with any questions or for additional information concerning temporary service.

Water Festival set for September

The 3rd Annual "Make A Splash" Water Festival is set for Thursday and Friday, September 26-27, 2002, at the Dickinson Recreation Center. Nearly 600 students from over 25 schools will be participating in a variety of educational presentations and hands-on activities that will teach them about water and other related natural



resources.

The Water Festival also provides an opportunity to get the whole family involved at Family Night, Thursday, September 26, 4:00 - 7:30 p.m., also at the Recreation Center. Family Night also offers a great chance for Home School students to become involved with this adventure in water education.

For more information on the "Make A Splash" Water Festival, contact Bernice at 701-225-4677.

Southwest Water Authority (SWA) Board of Directors

To obtain information in your area regarding SWA, contact your county or city representative.

Adams

Leonard Jacobs (2004)*
401 Highway 22 North
Reeder, ND 58649
853-2219

Grant

Brian Roth (2004)
7260 77th Avenue Southwest
New Leipzig, ND 58562
584-2470

Slope

Joe Steier (2004)
Rt. 1, Box 51
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853-2374

Billings

James Odermann (2004)
2767 129th Avenue Southwest
Belfield, ND 58622
575-4767

Hettinger

Ray Bieber (2006)
PO Box 125
Mott, ND 58646
824-2712

Stark

**Loren Myran (2006)*
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Taylor, ND 58656
974-3644

Bowman

Don Flynn (2006)*
PO Box 531
Scranton, ND 58653
275-6351

Mercer

John Klein (2006)
PO Box 56, 900 Cypress Drive
Beulah, ND 58523
748-2535

Dickinson

Larry Ziegler (2004)
887 13th Street West
Dickinson, ND 58601
225-3057

Dunn

Emanuel Stroh (2004)
101 Eger Street
Manning, ND 58642
573-4552

Morton

Steve Tomac (2006)
2500 59th Street
St. Anthony, ND 58566
445-7364

Larry Bares (2006)

1131 Senior Avenue
Dickinson, ND 58601
225-2030

Golden Valley

Darrel Oech (2006)
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Beach, ND 58621
872-4807

Oliver

Duane Bueligen (2004)
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843-7239

*Executive Committee Members

**Chairperson

Effective July 1, 2002