

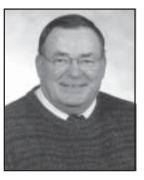


- # News from Southwest Water Authority
- # Summer 2005

Manager's Message # by Ray Christensen, Manager/CEO

Southwest Water Authority and Missouri West Water System partner to serve Morton County Pockets

While the Southwest Pipeline Project (SWPP) has made great strides in constructing an efficient network of pipes and appurtenances, two regions within our 12 county region await construction including Phase II of the Medora, Beach, Morton Service Area and the Oliver, Mercer, North Dunn Service Areas.



Ray Christensen, Manager/CEO

Recently, Southwest Water Authority (SWA) and Missouri West Water System (MWWS) began the process of entering into a bulk water service agreement whereby SWA may purchase water from MWWS and provide service to pockets located in Morton County. The agreement outlines service to the northern and southern portions of Morton County that

are included in Medora, Beach, Morton Phase II construction.

Sharing Facilities

Essentially, SWPP will construct the pipeline and tie in to current MWWS appurtenances. Ultimately, these customers in Morton County will receive water from MWWS via the Mandan Water Treatment Plant.

Through this partnership, SWPP can serve northern Morton County, referred to as the North Crown Butte Service Area, with a variable frequency drive (VFD) booster pump station that draws water from MWWS's Crown Butte Tank located west of Mandan.

Southern Morton County, referred to as the Junction Inn Service Area and the Tower Hill Service Area, includes approximately 95 customers. For construction purposes, it is divided into north and south

segments. The north end of the Tower Hill Service Area lies south and east of Highway 6, near KFYR Hill. These 13 customers will receive water through a VFD booster pump station tied into the current MWWS. The remaining 80 customers in southern Morton County will be served by MWWS's Flasher Tank, located north of the city of Flasher.

Sharing Service Responsibilities

After considerable discussion and cost analysis, it was determined that the best service option to serve Morton County pockets would be for SWA to purchase water from MWWS. Operations and maintenance (O&M) to both service areas would be the responsibility of SWA. The Junction Inn Service Area, located east and north of Flasher, and the Tower Hill Service Area, located south and east of St. Anthony, will be operated and maintained by the SWA System Operator located in Elgin.

One exception will be the north Crown Butte Service Area where MWWS will provide limited O&M to 16 customers located north of the Crown

See Manager's Message, page two

Committed to education:

In an effort to enhance customer service, maintain water quality and safety standards, staff and management participate in continuing education. Training successfully completed this past quarter:

Cardiopulmonary Resuscitation/
First Aid: Roger Dick
Defensive Driving: Dale Binstock
ND Public Employees Retirement
System Payroll Conference:
Mary Massad and Sandra Burwick

Manager's Message, continued from page one

Butte Dam. In this area, MWWS will operate the Crown Butte Booster Station, resolve customer complaints and flush the system. Other service requirements, such as billing, electrical costs, system service and repair work, will be performed by SWA.

Postage Stamp Rate

SWA is proud of our "postage stamp" rate system, where customers throughout the system pay the same amount for water, depending on usage. We have made every effort to ensure that customer rates for this service area will be the same as other rural customers served by the SWPP.

Committed to Success

As we have mentioned in earlier articles, a couple of factors affect the rate of pipeline construction available funding, cost per user and sign up percentages. Currently, most sign ups in the service areas of

> eastern Morton County, meet the cost per user and sign up percentage criteria. We believe that the partnership between SWA and MWWS can successfully serve residents in eastern Morton

laborating on any other incidental items requiring attention and will act in the best interest of the customer.

County. Both systems are committed to col-

One Call saves time and prevents hassles

People digging often find more than what they bargained for. Hidden beneath the soil and out of view are many miles of utility cables and piping. A simple miscue when digging can mean serious injury, death or the loss of utility service to hundreds of customers. With summer weather, digging projects

will be in full swing. If you're digging, make sure you make a telephone call to have all your underground lines and pipes located free of charge. It's the law and it could save your life.

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North Dakota 1-800-795-0555





WATER

PUBLICATION AUTHORITY AND **PIPELINE PROJECT**

Vision Statement:

People and business succeeding with quality water.

Providing quality water for southwest North Dakota.

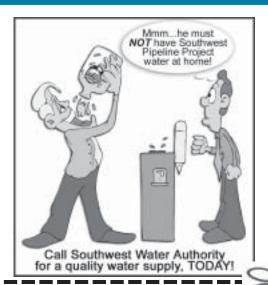
..... LoAnn Wegh Sheyna Strommen Assistant Editor Published quarterly. Send letters and address changes to:

> Southwest Water Authority 4665 2nd Street Southwest, Dickinson, ND 58601-7231 Telephone 701-225-0241 or Toll-Free 1-888-425-0241 Fax 701-225-4058

www.swa.swc.state.nd.us swa@swwater.com



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Vickie's Water Notes # by Vickie Franchuk, Customer Service Representative

Southwest Water Authority offers an Automatic Payment Plan

Southwest Water Authority (SWA) offers an Automatic Payment Plan. Eliminate the hassle of writing checks, mailing, forgetting to pay and late fees by signing up for the Automatic Payment Plan!

To participate, simply complete the form below and mail it, along with the required bank documents, to SWA, 4665 2nd Street SW, Dickinson, ND 58601.



Yes! I would like to participate in the Automatic Payment Plan

Southwest Water Authority (SWA) Automatic Payment Plan Authorization Form (Please Print)

Please attach a blank check or savings account deposit slip marked "VOID".

I (we) authorize SWA to initiate debit entries to my (our) account identified below for payment of water bill(s). The financial institution named below is authorized to charge these bills to my (our) account. This authority will remain in effect until I (we) notify you in writing to cancel it at such time as to allow the bank reasonable opportunity to act on it. I (we) can stop payment of any entry by timely notification to my (our) financial institution prior to charging my (our) account. I (we)understand that both the financial institution and SWA reserve the right to terminate my (our) participation in this payment plan.

Name (as it appears on your water bill)			SWA Acco	ount Number	Bank Account N	umber	
Address			Financial	Institution			
City	State Zip			Address of Financial Institution			
Authorized Signature as Shown on Bank Account			Authorized Signature as Shown on Bank Account				
 Date	Work Phone	Home Phone	Date	Work Pho	one Home Pl	none	

REMEMBER, IF BANK ACCOUNT IS IN TWO OR MORE NAMES, ALL ACCOUNT HOLDERS MUST SIGN!!

(Clip this form and mail it to Southwest Water Authority at 4665 2nd Street SW, Dickinson, ND 58601-7231 to participate in the Automatic Payment Plan)





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