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# Water Works

SOUTHWEST WATER  
AUTHORITY

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Southwest Water Authority  
and the  
Southwest Pipeline Project

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## Rates stable for 2008

By: Mary Massad, Manager/Chief Executive Officer

Happy New Year to all our customers, partners and stakeholders from Southwest Water Authority (SWA). The Board of Directors, Management and Staff are dedicated to serving you. With that in mind, the Board completed the budgeting process and set rates for the new year and it was decided that no rate increase would be necessary to sustain the level of service you have come to expect from SWA. We are very cognizant of spending and what the impacts may be. Even with the expected increases in power and fuel costs, as well as capital repayment, I am happy to report that rates will stay the same for 2008.



**Mary Massad**  
SWA Manager/CEO

On another happy note, with the passage and signing of the budget bill for the federal government in December, money was included for the Southwest Pipeline Project (SWPP). A total of \$3,936,000 is set to be received by the SWPP for continued construction, in 2008. On behalf of the ND State Water Commission, SWA Board of Directors, management and staff, and especially the citizens of southwest North Dakota, we would like to thank Senator Byron Dorgan for obtaining these funds for the SWPP. This is the first time in nearly ten years that the SWPP has received federal dollars through the Municipal Rural & Industrial program for construction.



**Pictured Above:** On January 11, 2008, Senator Byron Dorgan presents a symbolic check to Mary Massad, Southwest Water Authority Manager/Chief Executive Officer, at Dickinson City Hall.

This past year saw the completion of the south Fryburg Service Area which meant an additional 83 customers for SWPP, south of Belfield. SWPP also installed generators at the raw water pump stations at Richardton and Dodge.

This will help provide water service, even in a power outage. The generators will be able to run a 700-horsepower pump at the Dodge Pump Station with 1,000 kilowatt (kW) capacity, running a 1,482-horsepower engine and a 900-horsepower pump at the Richardton Pump Station with a 1,500 kW capacity, running a 2,205-horsepower engine. SWPP will be able to continue to serve our customers should an outage occur. Under normal circumstances, the SWPP can flow 1,600 - 2,200 gallons per minute (gpm) by gravity through the raw water system. With the generators at these locations, running one pump will pump 7,450 gpm at Dodge and 7,050 gpm at Richardton.

The SWA Board of Directors held their monthly board meeting in November in Mandan. Representatives from Mandan, Morton County, Missouri West Water System, Missouri River Joint Board and the Morton County Water Resource District attended the board meeting. It is greatly appreciated that all these individuals took time out of their busy schedules to show their support of SWPP. What a great opportunity this was for SWA to connect with these local partners.

With the retirement of Jim Dworshak, Roger Dick has been promoted to Water Treatment Plant (WTP) Manager. This was effective January 1, 2008. I would like to wish Jim well and thank him for his service to SWA and to all the citizens of southwest North Dakota. I would also like to congratulate Roger on his promotion. Roger has always been an asset to SWA & SWPP. He will do well in his new management position. I am very pleased that Roger is heading up the WTP.

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## Rural water canvass overwhelmingly successful

By: Glenn Eckelberg, Marketing Coordinator

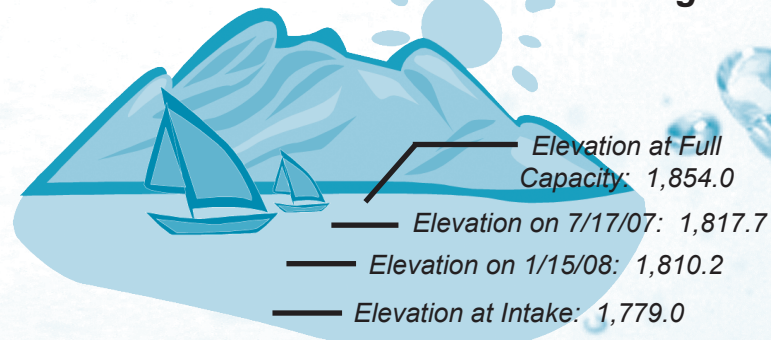
The need for a reliable source of quality water continues to be evident in southwest North Dakota. Over 600 additional rural water signups were received as a result of a final canvassing conducted by the Southwest Water Authority (SWA) in the counties of Oliver, Mercer and north Dunn. The campaign encompassed rural areas near the cities of Killdeer, Dunn Center, Halliday, Dodge, Pick City, Hazen, Golden Valley, Zap, Center, Stanton and Beulah.

The number of signups illustrates the need, as well as support for rural water in the Oliver, Mercer, North Dunn Service Area. Before final design of the Southwest Pipeline Project (SWPP) can begin, the total number of signups must be gathered in this service area. This enables us to determine if we meet the construction cost per user and the 50 percent sign up among rural customers, criteria established by the ND State Water Commission and the SWA Board of Directors.

The public information meetings were well attended. Hosting these meetings continues to be key in updating the public on construction progress. Roger and Carmen Reed of Hazen, North Dakota were winners in a drawing for dinner for two at a location of their choice in Oliver, Mercer or Dunn County.

Until the project is bid, the rate for new signups is \$750.00. For information or to sign up for rural water in the Oliver, Mercer, North Dunn Service Area, please call Glenn Eckelberg, SWA Marketing Coordinator or Rachelle Weiler, SWA Assistant Marketing Coordinator, at 225-0241 or toll-free at 1-888-425-0241.

### Lake Sakakawea Elevation Gauge



## Dworshak recognized for years of service

Jim Dworshak has recently retired from the Water Treatment Plant as Plant Manager.

Dworshak began his extensive, water-related career in 1969 as a meter reader and quickly ascended the ranks. The management and staff at Southwest Water Authority would like to thank him for his years of dedicated service. Jim's recent retirement, as of the end of 2007, was celebrated at a gathering with family and friends. Retirement plans for Jim include traveling with his wife, working on projects around the house and spending time with his three "grand boys". Best wishes, Jim!

## Cindy's Water Notes

By: Cindy Miller, Customer Service Representative

Reading your water meter monthly is important for you, as well as for Southwest Water Authority (SWA). Here's why. Meter readings assist in the detection of leaks or other potential meter problems. Be aware that remote meters have been known to stick or register incorrectly at times. Problems such as these are discovered by reading the meter monthly.

When reporting your meter reading, please ensure all seven numbers are recorded, even if the numbers are zero or stationary. To receive credit for the 2,000 gallons of water billed each month, a seven digit meter reading is necessary. To ensure even billing or avoid drastic fluctuations from month to month, it is also important to read your meter consistently. Try to read your meter each month on the same date, if possible.

You can use any of the following methods to submit your meter reading:

Mail to: Southwest Water Authority  
4665 2nd Street SW  
Dickinson, ND 58601-7231  
E-mail: swa@swwater.com or  
Telephone: 701-225-0241 or  
1-888-425-0241.

If you have any questions about reading your meter or your account in general, please feel free to contact our office.

## Employment changes and progress

Southwest Water Authority has hired Cindy Miller as Customer Service Representative, Rachelle Weiler as Assistant Marketing Coordinator, Leo Miller as Water Distribution Maintenance Worker and Ken Knight as Water Treatment Plant Operator.

As Customer Service Representative, Cindy Miller will respond to customer questions and requests regarding billing and service. Miller and her husband, Dennis, reside in Dickinson with their sons, Cody and Kylan.

Weiler, a graduate of Dickinson State University, will serve as Assistant Marketing Coordinator. Her primary responsibilities will include signing up new, rural customers, as well as obtaining construction easements. Weiler and her husband, Todd, reside in Dickinson.

As Water Distribution Maintenance Worker, Leo Miller will be responsible for operations and maintenance of the Southwest Pipeline Project's water pipeline in the Adams, Bowman and Slope County areas. Miller and his wife, Debbie, reside in Hettinger.

Knight will assist with the operations and maintenance of the Dickinson Water Treatment Plant as an Operator. He and his wife, Llor, reside in Dickinson with seven of their 14 children.

Sandra Burwick, Kim Turner and Vickie Franchuk were each promoted to Chief Financial Officer/Office Administrator, Accountant/Assistant Office Administrator and Accountant I, respectively. In their new roles, they will maintain all fiscal responsibilities and accounting practices, as well as coordinate administrative support and staff.

"I am extremely proud of the Southwest Water Authority staff, new and veteran," said Mary Massad, SWA Manager/CEO. "The entire staff, management and board of directors are committed to the completion of the Southwest Pipeline Project. We are all committed to serving our existing customers."



**Pictured Above:** Morton County representatives listened intently to the future plans of the Southwest Pipeline Project while attending the November Southwest Water Authority Board of Directors' Meeting in Mandan.

## Closed for the holidays

Southwest Water Authority will be closed in observance of the following holidays:

**Martin Luther King Jr. Day - January 21**  
**Presidents' Day - February 18**  
**Good Friday - March 21**

**Water Works** is an Official Publication of Southwest Water Authority and the Southwest Pipeline Project

**Vision Statement:**  
**People and business succeeding with quality water**

**Mission Statement:**  
**Providing quality water for southwest North Dakota**

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