



Important Notice About Water Usage Rates

The Southwest Pipeline Project (SWPP) was designed to allow each customer to utilize up to a specific allocation of water each month. Customers using more than their allocation affects other customers and the SWPP. Therefore, Southwest Water Authority's (SWA) Board of Directors approved a rate increase for water usage over a customer's allocation at their June 5, 2017, Board of Directors meeting.

Effective July 1, 2017, water usage over a customer's contract allocation (see below) will be billed at an increased rate. The current rural water rate is \$4.84 per one thousand gallons of water. The increased rate for usage over allocation will be \$9.68 per thousand gallons of water. The State Water Commission will also be paid capital repayment on this rate increase. This means the monthly minimum will also increase relative to the monthly minimum charge. See the table below for customer classifications and corresponding allocations and monthly minimums.

To be fair to all our customers, these increased rates do not guarantee more water usage than a customer's allocation. If a customer goes over their allocation and are affecting other customers, their water may be disconnected and reconnected the following month. There is a fee for the disconnection and reconnection of their water service.

Customers who have satellite meter reading equipment, and would like to keep track of the water usage online, may call the office for a username and password. Currently, SWA's staff is monitoring satellite accounts for high water usage. Once a customer has access to their meter readings, it will be their responsibility to monitor for any excessive water usage.

Customers who do not have satellite meter reading equipment, should submit a reading each month. Meter readings will not be averaged over several months. If a meter reading shows usage over the allocation, that customer will be billed the increased rate for any water usage over allocation along with the relative monthly minimum.

<u>Customer Classification</u>	<u>Allocation</u>	<u>Monthly Minimum</u>
Standard	25,000 gallons	\$40.32
High Consumption One	50,000 gallons	\$49.15
High Consumption Two	75,000 gallons	\$57.98
High Consumption Three	100,000 gallons	\$66.81

*Note: The monthly minimum for customers using more than 100,000 gallons will be \$75.64.