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Water Works



The Official Publication of
Southwest Water Authority
and the
Southwest Pipeline Project

April, 2012
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Manager's Message



Mary Massad
Manager/CEO

Spring is once again in the air, and with it comes another year of construction for the Southwest Water Authority (SWA) and the Southwest Pipeline Project (SWPP). Construction will continue in the Oliver, Mercer, North Dunn (OMND) Regional Service Area.

Contract 7-9C, the Zap Phase I Service Area, is anticipated to begin May first and be completed this year. The North Dakota State Water Commission (SWC) awarded the contract to Northern Improvement Company. Zap Phase I will provide service to more than 300 rural customers and include potable water service to the power plants. Zap Phase II Service Area is currently being advertised for bid.

The OMND water treatment plant (WTP), located seven miles north of Zap, will soon be producing quality water for those living in the region. Construction has been progressing steadily over the past year on the new WTP. Installation of the membranes and the telemetry system are underway. The electrical and mechanical contractors are also working toward completion. Service will begin with water to the communities of Hazen and Stanton. Construction of main transmission lines will provide service to Center and the Missouri West Water System later this year.

The Zap I potable water reservoir and the Center elevated reservoir are also scheduled for completion.

SWA is currently overseeing work on a rehabilitation project at the WTP in Dickinson. The work includes replacing rack and pinion gears and sandblasting and painting in the lime softening basins. The Greenleaf filters have already been repaired, which includes sandblasting, painting, replacing metal flumes with stainless steel, and grouting. Flows have been reduced substantially during this rehab process. SWA is running the WTP 24-hours a day in order to meet demand.

SWA and the SWPP continue to see increased demand for quality water throughout our region, including all regions in the SWA service area - areas built years ago where our citizens are still waiting for that first drink of fresh, clean water from their tap. SWA would like to take this opportunity to assure you we are working diligently to meet the ever-growing needs.

In order to meet the industrial demands of the region, SWA is constructing a water depot east of Dickinson for filling trucks. This will help get the trucks out of town and onto roads designed for the traffic. The water at this location will be raw water, which means it has not been through the total treatment process. It will also be off-peak water, meaning it is water which has been allocated to someone else, but is not currently being used. This will be good for everyone, as it is the most efficient use of our resources.

I would also like to take this opportunity to announce SWA's new website: www.swwater.com. Please take the time to visit it and give us your feedback. If there is information you would like to see on the website or links you think we should consider, please let us know.

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* Executive Committee Members
** Chairperson

Celebrate the Essential!

during Drinking Water Week 2012
May 6 - 12, 2012

For more than 35 years, the American Water Works Association and its members have celebrated Drinking Water Week – a unique opportunity for both water professionals and the communities they serve to join together to recognize the vital role water plays in our daily lives.

The Southwest Water Authority is a proud provider of quality water for southwest North Dakota.

SWA Recognizes Roger Dick's Years of Service & Retirement



Roger Dick
WTP Manager

The Southwest Water Authority (SWA) Board of Directors, Management and Staff wish to express their deepest gratitude to Roger Dick for his years of dedicated service as the Water Treatment Plant (WTP) Manager, and also the highest praise for his leadership abilities and steadfast dedication to providing quality water to the many citizens of southwest North Dakota.

Roger Dick has devoted his entire career to water. He started with the WTP as a WTP Operator October 17, 1983, and began treating water for the Southwest Pipeline Project (SWPP) October 17, 1991. He became an employee of the SWA with the transfer of the management, operations and maintenance of the WTP to SWA on April 1, 2000, and on January 1, 2008 he became the WTP Manager for the SWA.

The citizens of southwest North Dakota are extremely fortunate to have had Roger Dick as their WTP Operator/Manager for nearly 29 years. His outstanding dedication and commitment to efficiently operating the WTP for the SWA has been immeasurable and ineffable.

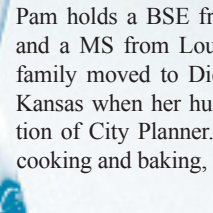
The Board of Directors, Management and Staff of SWA express their most sincere appreciation to Roger Dick on behalf of the residents of southwest North Dakota for his loyalty, enthusiasm, and passion for delivering clean, pure, quality water. They wish Roger Dick the best of health and happiness in his retirement and all future endeavors, and remain humbly grateful for his many years of service.

SWA Welcomes New Employees



Grace Rixen Handford
Water Treatment Manager

Grace holds an Associate's Degree from Northern Montana College in Water Quality Environment Health. She has over 28 years of experience in water and wastewater fields. She has worked in Montana, Wyoming, and Louisiana. She also enjoys photography, quilting and reading.



Pam Courton
Administrative Assistant to Manager/CEO



Perry Grammond
Water Treatment Plant Operator

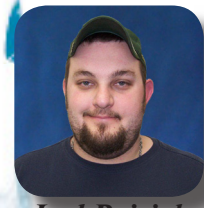
Perry joins SWA after spending four years in the U.S. Air Force; his travels have taken him from Fairbanks, Alaska to Misawa, Japan. He enjoys hunting, working on vehicles, and keeping physically fit.



Leann Schaff
Customer Service Representative



Leann Schaff
Customer Service Representative



Joel Reirich
Water Distribution Operator II

Joel is the first Water Distribution Operator for the Oliver, Mercer, North Dunn (OMND) Regional Service Area. He joins SWA with past experience in water, sewer, and treatment in the public works department in Illinois. His hobbies include hunting, fishing, working on the ranch, and fixing trucks.



Terry Buechler
Water Distribution Operator

Terry joins SWA with 20 years of experience in the City of Dickinson's water department, along with 12 years in the engineering department. He was also in the National Guard for six years. Terry is an avid outdoorsman who enjoys bow hunting, camping, and fishing.

Reminder:

Visit our new website & give us your feedback!
www.swwater.com



Water Notes

Summer is a busy time for customers to hook up. If you wish to connect to the pipeline and need your water turned on, we request at least a 72-hour advance notice for our operators to schedule a time with you. Remember to submit your Plumbers Verification Form to our operator or office at the time of hook up.

Please be reminded that you must receive official notification from the Southwest Water Authority office before hooking up. Those who enter the meter pit and/or turn on their own water, whether it be customers and/or plumbers, are in violation of the rules and regulations established by the Southwest Water Authority. If water is turned on without notification from our office you will be fined and possibly disconnected for system tampering.

Rules and Regulations Section XIX-G states:

Southwest Water Authority may, in addition to prosecution by law, permanently refuse service to any customer who tampers with the system, including a meter or other measuring device.

Accordingly, Southwest Water Authority has adopted a penalty schedule for use of water without authorization as follows:

1st occurrence
\$100.00 penalty plus service charge = \$170.00

2nd occurrence
\$250.00 penalty plus service charge = \$320.00

3rd occurrence
Disconnection of service

Please keep in mind these precautions are for your own and the general public's safety.

If you have any questions, please call our office at 1-888-425-0241.

Thank you!



Leann Schaff
Customer Service Representative

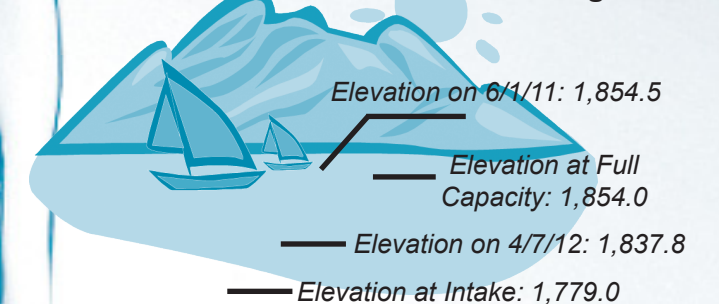
Vision

People and Business
Succeeding with Quality Water

Mission

Quality Water for
Southwest North Dakota

Lake Sakakawea Elevation Gauge



The Southwest Water Authority Office will be closed in honor of the following holidays:
Memorial Day - Monday, May 28, 2012

Send letters and address changes to:

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Fax: 1-(701)-225-4058

Web Site: www.swwater.com
E-Mail: swa@swwater.com

Southwest Water Authority does not discriminate on the basis of race, color, national origin, sex, religion, age, marital status or disability in employment or the provision of services.

Edited by Lew McCoy