

## From Mary Massad, Manager/CEO



Mary Massad,  
Manager/CEO

Southwest Water Authority celebrated National Drinking Week, May 7–13th. In honor of this annual event, Southwest Water Authority's (SWA) Board of Directors passed and signed a resolution of their on-going support of drinking water. SWA takes very seriously reliable, quality drinking water. The quality of SWA's water can be attested to in our annual Consumer Confidence Report, which will be mailed by June 1st.

If you are a customer of SWA, you also play an important role. By being connected to the system you are helping to ensure you continue to have a reliable source of safe water. When you pay for the water you use, this payment goes toward the on-going operating costs for maintenance of the miles of pipeline and needed upgrades to the system.

Most of your base water fee, however, is sent back into the North Dakota's Resources Trust Fund (RTF) to pay back the construction costs of the Southwest Pipeline Project (SWPP). To date, that adds up to over \$54 million.

Going into summer, even more water lines will be installed for the people in the Mercer and North Dunn Counties. Work also continues on the new water treatment plant in Dickinson with an expected completion date by the end of 2017. The work is progressing with adding a parallel water supply line and micro-tunneling out of Renner Bay. The purpose of these projects is to increase the amount of raw water capacity to help meet the growing demands in southwest North Dakota.

Legislative House Bill (HB) 1020 has approved funding for water in North Dakota. The State Water Commission (SWC) will be appropriating funds over the biennium. The Water Topics Overview Committee will be appointed in the coming months and the first meeting is expected to be in August.

On behalf of SWA's Board of Directors and staff, we are thankful for the progress and funding of the SWPP. For it is only with the local, regional and state support, we can continue on our mission: Quality Water for Southwest North Dakota and realize a vision: People and Business Succeeding with Quality Water.

## About Our Progress

Since 1986, the Southwest Pipeline Project has been constructing an efficient network of water pipelines, pump stations, reservoirs, and treatment facilities to bring quality water to the region. To date, 33 communities, more than 6,800 rural service locations, 23 contract customers, 21 raw-water customers, two rural water systems, three crew camps and two raw water depots are served by the Pipeline. Reaching new rural areas is dependent on everyone's support. Southwest Water Authority continues its mission of Quality Water for Southwest North Dakota.

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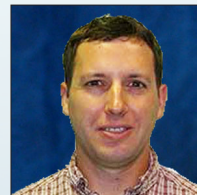
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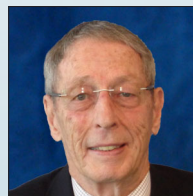
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## STAY INFORMED

Should a water-related emergency arise, we would like to let you know. Please be sure we have your current contact information including telephone number and email address.  
Thank You!





## Reclamation & Weed Control

Each spring, when the snow melts and the ground thaws, landscapes will often reveal settling. Beyond the control of the Southwest Pipeline Project's (SWPP) contractors are the heavy snow and rain, which combined with run off and fluctuating temperatures can cause trench settlement. Settlement can happen over time or immediately after construction. If you observe this scenario in an area where water pipelines have been installed, please contact SWA as soon as possible. We're here to help.



Southwest Water Authority (SWA) is again working to coordinate control of noxious weeds along recently installed pipelines. Spraying takes place according to the specifications as not all weeds can be controlled at the same time. Seeding depends on the time of year and weather conditions. Quite often, issues are not discovered until the landowners are seeding their crops. When you've discovered areas in need of either weed control or seeding, please let us know. SWA works with landowners to coordinate these efforts.

SWA needs your help to be our eyes and ears in rural construction. With more than 5,000 miles of pipeline, it is difficult to know where the needs are located. It is very important for you to contact the office in Dickinson if you have reclamation issues or weed control needs.

## Outstanding Employee Award



Dan Roller, Southwest Water Authority's (SWA) Water Distribution Operations Specialist, has been recognized as the 2017 Outstanding Water Works Employee by the North Dakota Rural Water System Association at the 31st Annual Conference and EXPO in Bismarck on February 15, 2017. The award is given once a year to a water operator or rural water system manager with outstanding leadership abilities and extraordinary accomplishments in water operations beyond the normal requirements of the job.

"Dan's years of dedicated service to SWA and the Southwest Pipeline Project (SWPP) can be directly related to the success

of the quality water that is being distributed to the people and businesses of southwest North Dakota," said Mary Massad, Manager/CEO of SWA. Dan has gone above and beyond in order to ensure our customers have quality water each and every time they turn on the tap. It is with many thanks Dan was awarded the 2017 Outstanding Water Works Employee Award.

**Our Vision:**  
People and Business  
Succeeding with  
Quality Water

**Our Mission:**  
Quality Water for  
Southwest  
North Dakota

**Water Works** is the Official  
Publication of Southwest Water  
Authority and the Southwest Pipeline  
Project.

Visit our website...from job  
postings to the latest pipeline and  
water news, it's all online!

[www.swwater.com](http://www.swwater.com)

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SWA does not discriminate on the basis of race, color, national origin, sex, religion, age, marital status or disability in employment or the provision of services.

## To Know It Is to Love it!

During the National Drinking Water Week, May 7-13, Southwest Water Authority (SWA) celebrated the vital roles water plays in our daily lives. As part of the celebration, SWA's Board of Director's passed a resolution to recognize the importance of quality water, posted information to SWA's website, and a created a fun and informative display at the Dickinson Area Public Library, a star library in North Dakota.



It is expected when we turn on a faucet, clean, safe quality water to come from the tap. From the crops produced to the food we eat, water is an essential resource to virtually everything we do. Whether the water provider's source is surface water like it is on the SWPP, or groundwater, the end product is the result of a thorough treatment and distribution process to make sure it is safe to drink.

That is why SWA's staff continuously delivers safe and reliable drinking water to its service areas through two water treatment plants and nearly 5,500 miles of water pipes. Using water from Lake Sakakawea, SWA's drinking water is delivered to over 6,800 rural locations and 33 cities, ultimately reaching 56,000 people in southwest North Dakota.

With a staff of over 50, we are able to continue delivering quality drinking water so essential to the health and wellness of our customers. The work SWA's staff performs each day and every day, 24/7, helps ensure the water delivered to our customers consistently meet and even exceeds regulatory minimums. Here at SWA, we are committed to quality water today and for future generations.

## Your Consumer Confidence Report

By June 1st, our customers will be receiving Southwest Water Authority's (SWA) annual Consumer Confidence Report (CCR) in their mailboxes. We're pleased to announce that the drinking water provided by SWA continues to meet and or exceed the EPA's strict drinking water quality standards. Your water quality is important to us, which is why we employ the most qualified operators. These operators are responsible for the ongoing testing, treatment, and distribution of your drinking water.



## Keep Your Water Flowing Clear



Hot water is a wonderful thing. But, did you know that regularly flushing your water heater's tank is important for maintaining its efficiency and longevity? It also can make a difference as to whether your hot water runs clear or even has odors.

What happens? When an electric or gas water heater isn't maintained or just gets old, it can develop a sediment (rust, minerals, etc.) buildup in the bottom of the tank. When this happens, it can cause the hot water to turn a brownish color and even cause odor issues. To learn more about maintaining your hot-water heater, please refer to its manufacturer's maintenance recommendations.

## Ongoing Construction

Contractors have gotten back into the installing water pipelines for those waiting for quality water in Mercer and North Dunn Counties. Work also continues on the new 6 MGD Supplemental Water Treatment Plant in Dickinson. Increasing the overall capacity of water supply delivered to southwest North Dakota is progressing with the micro-tunneling project in Renner Bay.