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Water Works

Official Publication of Southwest Water Authority and the Southwest Pipeline Project

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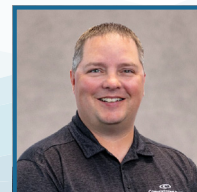
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Reliable Water, Proven Excellence

The first week of May marks Drinking Water Week, a national observance that highlights the importance of safe, reliable drinking water and the dedicated professionals who make it possible every day. Delivering high-quality drinking water is made possible by a team that remains committed to excellence in operations, maintenance, and customer service.

That commitment continues to be reflected in our performance. I am proud to share that SWA has received Safe Drinking Water Act Certificates of Achievement for all five of our public water systems. These recognitions are awarded to systems that meet and exceed federal and state drinking water standards, and they stand as a testament to the expertise and diligence of our staff. As always, I encourage you to review your Consumer Confidence Reports (CCRs), which will arrive in the mail in June. These reports provide a transparent look at your water quality and reinforce the trust you place in us every time you turn on the tap.

In April, we celebrated the 25th Annual Make A Splash Water Festival. For twenty-five years, this event has provided local students with hands-on opportunities to learn about water, conservation and the role each of us plays in protecting this vital resource. It remains a meaningful way to connect with our communities and invest in the next generation of water stewards.

This spring also brings continued momentum on several key infrastructure projects. We are excited to move forward with Phase One of the Hebron Rural Expansion Project, which is currently advertised for bids and expected to be awarded in June. This project represents another important step in expanding service to meet growing demand while maintaining the reliability our customers depend on. In addition, construction has resumed on the North New England Project, signaling another busy and productive construction season ahead.

We extend our sincere congratulations to our Water Treatment Manager, Grace Rixen, on her retirement. Grace's leadership, knowledge, and steady presence have left a lasting mark on Southwest Water Authority and the communities we serve. Her contributions to water quality, system operations, and the successful startup of multiple treatment facilities will continue to benefit this organization for years to come.

As always, thank you for your continued support of Southwest Water Authority. Whether it's through ongoing projects, operational excellence, or the simple reliability of clean water at your tap, our focus remains the same—serving you today while planning responsibly for tomorrow.



Jen Murray, Manager/CEO



DID YOU KNOW?

The average person uses about **80-100 gallons of water per day** – most of it happening indoors without even noticing!

HAPPY Mother's Day

Sunday, May 10

Southwest Water Authority celebrates all mothers this Mother's Day. We appreciate all that you do.

"A mother's arms are more comforting than anyone else's."

— Princess Diana



Touch A Truck

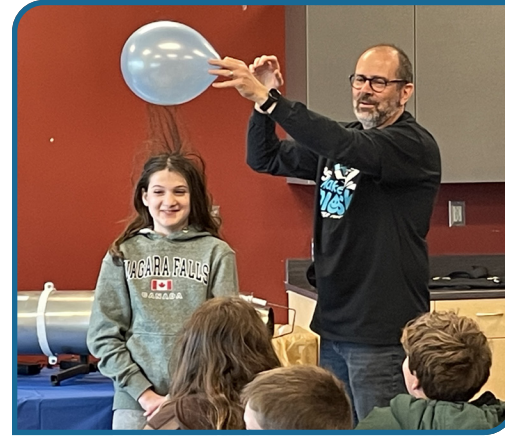
West River Ice Center
Saturday, May 16

MAKING WAVES

Make A Splash Brings Community Together

Southwest Water Authority hosted the 25th Annual Make A Splash Water Festival on April 9 and 10 at the West River Ice Center. More than 500 fifth-grade students from southwest North Dakota had an opportunity to learn a variety of unique topics related to water, firsthand.

SWA also welcomed more than 75 families to the West River Community Center on March 7 for a free open swim event as part of Make A Splash Water Festival activities.



SWA appreciates the community's support and looks forward to continuing to engage with customers through events like these.

IN THE PIPE

Increasing Capacity to Meet Growing Demand



In 2024, the State Water Commission (SWC) approved an amendment to the 1986 water supply agreement with Basin Electric Power Cooperative to increase the Southwest Pipeline Project flowrate by 3,000 gallons per minute. The additional capacity will meet the needs of the region until the Supplementary Intake is completed.

To accommodate the increased flow, upgrades to the existing intake pumps and equipment are needed. The SWC has awarded the contracts for these improvements, with the installation contract expected to be advertised for bids in the coming months.

THE CURRENT

Rixen Retires After Years of Service



Southwest Water Authority congratulates Water Treatment Manager Grace Rixen on her retirement after more than three decades in the water industry.

Rixen joined SWA in 2012 and played a key role in overseeing water treatment operations across the system, helping expand capacity, introduce new technologies and ensure reliable, high-quality drinking water for southwest North Dakota.

As Rixen retires, Perry Grammond will step into the role of Water Treatment Manager. Grammond has been an integral part of our team and brings both experience and a deep understanding of our system to this position. SWA thanks Grace for her years of dedication and wishes her all the best in retirement.

WE KNOW HYDRO

Celebrate Drinking Water Week

Southwest Water Authority is joining communities nationwide in celebrating Drinking Water Week, May 3-9, a time to recognize the importance of safe, reliable drinking water.

SWA will host a display at the Dickinson Public Library, featuring water education materials and activities for children, including take-home booklets and a water fact board.

Community members are encouraged to stop by, learn more about where their water comes from and how it supports homes, businesses and communities across the region.



Monday, May 25

Southwest Water Authority honors the sacrifice and courage of our fallen heroes.

SWA Office Closed



OUR VISION

People and Business Succeeding with Quality Water

OUR MISSION

Quality Water for Southwest North Dakota

Visit our website to learn about everything from job postings to the latest pipeline and water news.

swwater.com

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